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August 30, 2012

VIA OVERNIGHT DELIVERY

Docket Control Center Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 (602) 542-2237 Arizona Corporation Commission

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Re:

i-wireless, LLC

Docket No. T-20538A-10-0332; Decision No. 72666

Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of i-wireless, LLC 's revised Informational Lifeline Tariff pages 2, 3, 13 through 16, 18, 20, and 22 reflecting an effective date of October 1, 2012.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Assistant to

Lance J.M. Steinhart

Attorney for i-wireless, LLC

Enclosures

cc:

Nicki Wollenhaupt

Arizona Tariff No. 1 1st Revised Sheet No. 2 Cancels Original Sheet No. 2

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

| SHEET | REVISION | SHEET | REVISION |
|---|--|-------|----------|
| 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 | Original 1st Revised* 1st Revised* Original 1st Revised* 1st Revised* 1st Revised* 1st Revised* Original 1st Revised* | | |
| Exhibit 1 | Original | | |

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Effective Date: Oct 1, 2012

^{*} New or Revised Sheet

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2.15 Warranties

The Company does not manufacture its mobile phones or other equipment. The only warranties applicable to such devices or equipment are those extended by the manufacturers. The Company has no liability, therefore, in connection with mobile phones and other equipment or for manufacturers' acts or omissions.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, REGARDING THE PRODUCTS AND SERVICES PROVIDED HEREUNDER OR ANY SOFTWARE REQUIRED TO BE USED IN CONNECTION THEREWITH, INCLUDING, BUT NOT LIMITED TO, AND TO THE EXTENT PERMITTED BY LAW, WARRANTY OF TITLE, WARRANTY THAT A PRODUCT OR SERVICE IS FIT FOR A PARTICULAR USE OR WARRANTY OF MERCHANTABILITY. THE COMPANY EXPRESSLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES. THE COMPANY DOES NOT PROMISE ERROR-FREE OR UNINTERRUPTED SERVICE AND DOES NOT AUTHORIZE ANYONE TO MAKE WARRANTIES ON ITS BEHALF.

2.16 <u>Customer Cancellation Policy</u>

If a customer chooses to terminate their service for any reason, they must contact our customer care organization (1-866-594-3644 or 611 from their phone) and request termination from the program. The customer may also terminate by sending a letter to our corporate office. The account termination is immediate and that subscriber will not be included in the next 497 filing.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Handset Activation

If a customer's Lifeline activation is accepted, the customer will receive a handset, complete with charger, delivered to the home address noted in their application. They will also receive a welcome kit with the Company's terms and conditions of service and a "Getting Started" guide. The customer will be directed to contact customer service in order to elect the rate plan option of their choice.

The wireless telecommunications networks used to transmit calls for the Lifeline service are owned and operated by the Company's Underlying Carrier(s), not the Company.

Access Wireless handsets can only be used through the Company, and cannot be activated with any other wireless service.

Services are provided at the Company's discretion. Some functions and features referenced in the Manufacturer's manual provided with the handset may not be available on all Company handsets.

3.2 Airtime Usage

Airtime minutes will be deducted for all time during which an Access Wireless phone is connected to, or using, the wireless system of the Underlying Carrier.

Use of a wireless system typically begins when the user presses the "send," "call" or other key to initiate or answer a call and does not end until the user presses the "end" key or the call is otherwise terminated.

Airtime minutes are deducted for all incoming and outgoing calls, including incoming call waiting calls, calls to toll free numbers, 411, and to access voice mail.

Airtime minutes are not deducted for calls to 911.

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For outbound calls, the user may be charged airtime for incomplete and/or busy-no answer calls. Airtime minutes will be deducted for use of other services such as text messaging and accessing the web and downloading content to your Access Wireless phone depending on the rate plan option chosen. No credit or refund is given for dropped calls.

Calls are billed in one-minute increments, with a minimum time per call of one minute. Call times are rounded up to the nearest whole minute. Calls are limited to two hours: if a user is on a call for longer than two hours, the call will automatically terminate.

A customer's handset does not have to be "on" to receive its free monthly allotment of minutes.

A customer may check the balance of their account at any time free of charge at www.iwirelesshome.com or from their mobile phone.

3.3 Additional Airtime

A customer can add airtime using their mobile phone interface, by calling customer service, or by purchasing airtime cards at an authorized distributor, including the Kroger family of stores such as Kroger, Ralphs, Dillons, Fred Meyer, Smith's, King Soopers, City Market, Fry's, Baker's, Owen's, JayC, Hilander, Gerbes, Scott's & Pay Less.

Airtime cards are valid for 30 calendar days from the date of activation, except if a new airtime card or "FREE MINUTE" reward is added before expiration of the period, in which case the expiration on all remaining airtime extends for another 30 days.

3.4 "FREE MINUTES" Rewards Program

Customers may earn free minutes at participating Kroger-owned stores pursuant to the FREE MINUTES rewards program detailed at https://www.iwirelesshome.com/free-minutes

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Section 4 Lifeline Program

4.1 General

- (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42.
- (B) Lifeline is supported by the federal universal service support mechanism.
- (C) The total Lifeline credit available to an eligible customer is fifteen dollars (\$15.00).
- (D) Designated Services Available To Lifeline Customers:
 - (1) Voice Grade Access to the Public Switched Network
 - (2) Minutes of Use for Local Service at No Additional Charge
 - (3) Access to Emergency Services
 - (4) Toll Limitation Service at No Charge
 - (5) Other Services: Dual tone multi-frequency signaling, Single Party Service, Access to Operator Services, Access to Interexchange Services, Access to Directory Assistance.

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4.4 Certification

- (A) Eligible Lifeline subscribers may enroll in the Lifeline program by signing a document certifying the information required by 47 C.F.R. 54.410(d) and providing proof of participation in a qualifying program. An individual that applies for eligibility based on income must provide proof of income eligibility. Acceptable documentation includes the prior year's state or federal tax return, current income statement from an employer or paycheck stub, a Social Security statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits or other official document.
- (B) The Company will determine whether or not an applicant meets the eligibility requirements to participate in Lifeline service. Persons who do not meet the eligibility requirements will be notified by U.S. Mail and the reason for non-eligibility will be provided.

4.5 Verification

- (A) The Customer is responsible for notifying the Company if they no longer meet the applicable eligibility standards within 5 days of becoming ineligible.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) If a Customer receives a notice from the Company requesting confirmation of eligibility status, the Customer must do so within 30 days after receiving such notice.

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SECTION 5 - RATES

5.1 General

All plans come with a free handset; include local and domestic long distance calls, and the following at no charge:

Voicemail
Call Waiting
Caller ID
Balance Inquiries
Calls to 911
Calls to Customer Care

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5.2 Plan Option 1 - Lifeline Only1

150 Free Minutes Monthly

Additional Minutes - vary by airtime card Incoming Texts - free Outgoing Texts - \$0.10, or equals 1 minute of usage Minutes Eligible for Roll Over: Up to 150

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5.3 Plan Option 2 - Lifeline Only

250 Free Minutes Monthly

Additional Minutes - vary by airtime card Incoming Texts - \$0.10, or equals 1 minute of usage Outgoing Texts - \$0.10, or equals 1 minute of usage Minutes Eligible for Roll Over:*

*If no "FREE MINUTES" rewards or top up added to account: 0

*If "FREE MINUTES" rewards or top up added to account: up to 3000

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 $^{^{1}}$ As of October 1, 2012, Plan Option 1 will no longer be marketed but will be a grandfathered plan for customers on the plan prior to October 1, 2012.

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5.5 Miscellaneous Charges

Directory Assistance

\$1.50 per call

Data Packs (Monthly)

\$5.00 for 20 MB \$10.00 for 50 MB

Overage: \$0.20 per 200 KB

Messaging

text: \$0.10 each

multimedia: \$0.20 each

Airtime Cards

The Company may, from time to time, run promotions to increase the amount of talk, text, data, and/or picture mail included for the value of the airtime card.

| Card Amount | Talk Minutes | Unlimited Text | Data | Picture Mail |
|----------------|-----------------|-------------------|-------|-----------------|
| \$10 | 150 | 10 days | 100MB | 25 |
| \$25 | 300 | 30 days | .5G | 50 |
| \$50 | Unlimited | 30 days | 1G | 100 |

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